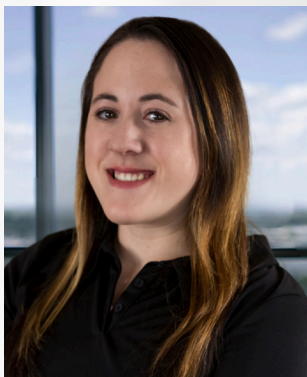


**Jessica Zitzer, AAP**  
**Director, Payments Risk and Compliance**



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## **I bring expertise in high-risk accounts and process analysis.**

I joined ePayAdvisors in 2023 with 9 years of financial services experience that adds specific value to your payments audit or risk assessment:

- As a corporate Treasury Manager, I was responsible for the banking relationships for multiple financial institutions and accounts and served as the intercompany subject matter expert for ACH rules and regulations, checks, wires, and credit cards.
- As a financial institution Payment Product Specialist, I identified needs within the payments team through workflow and process analysis to create, improve, and rebuild policies and procedures for a more efficient and productive work environment.
- As a CSS AML Senior Investigator, I conducted comprehensive analysis of accounts to identify money laundering, terrorist financing, and other concerns using enhanced due diligence. I provided subject matter expertise for high-risk accounts, with a speciality in remote deposit.

## **My credentials:**

- Accredited ACH Professional (AAP) - 2022
- Bachelor's Degree, Colorado State University-Global Campus, Business Management with a specialization in criminal forensics - 2019
- Associates Degree, Hillsborough College, concentration in Business Management - 2017

**I have hands-on  
experience in all  
payment channels from  
the financial institution  
and corporate originator  
perspectives.**

**Experience the ePayAdvisors difference!**